

NASA SEWP VI Ordering Guide

H2 Performance Consulting Corporation

Category C — Mission-Based ITC/AV Service Solutions

This guide gives federal customers the information needed to request a quote, place an order, and obtain post-delivery support under H2's NASA SEWP VI contract.

Contract at a Glance

Contract Information	H2 Details
Contract holder	H2 Performance Consulting Corporation
SEWP VI contract number	80TECH26D0616
Award category	Category C — Mission-Based ITC/AV Service Solutions
Ordering period	November 1, 2026–October 31, 2036
CAGE code	48SF1
Unique Entity ID	ED8DMC8NVJJ6
Business classification	SBA-certified Economically Disadvantaged Woman-Owned Small Business
NASA SEWP fee	0.34% usage fee (current NASA-published rate)

SEWP Overview

NASA's Solutions for Enterprise-Wide Procurement VI (SEWP VI) is a multiple-award, indefinite-delivery/indefinite-quantity Government-Wide Acquisition Contract. It provides federal agencies and authorized federal contractors with access to information technology, communications, audio-visual solutions, and related services.

About H2

H2 Performance Consulting Corporation is an SBA-certified Economically Disadvantaged Woman-Owned Small Business headquartered in Pensacola, Florida. Under its Category C award, H2 supports mission-based ITC/AV service requirements within its awarded scope and NASA SEWP database of record.

Company website: [H2 - NASA SEWP VI](#)

How to Obtain a Quote

Ordering activities should use the NASA SEWP online Request for Quote tools and their agency's acquisition procedures. To request H2's consideration, include H2 among the eligible Category C contract holders receiving the request.

- 1. Define the requirement** — Describe the work, deliverables, period and place of performance, security needs, and acceptance criteria.
- 2. Use the SEWP RFQ tools** — Issue the request to eligible Category C contract holders and provide fair opportunity under FAR 16.505(b).
- 3. Evaluate and order** — Evaluate compliant responses, complete the agency acquisition process, and issue the order through the applicable SEWP ordering channel. Contact H2's sales representative for questions about H2's awarded scope or response.

H2 SEWP VI Sales Representative

Contact Field	Sales Representative
Name	Victoria Brock, SEWP VI Program Manager
Telephone	850-304-4531
Email	victoria.brock@h2pc.com

Fair Opportunity

Ordering activities must provide contract holders in the appropriate category a fair opportunity at the individual-order level, as applicable under FAR 16.505(b), using the SEWP RFQ tools. The issuing office retains its selection documentation. H2 may quote only solutions available on its contract at prices no higher than those in the SEWP database of record. Unless partial quotes are allowed, H2 must respond fully or submit a No Bid; every quote states its validity period.

H2 Scope: Category C

H2's SEWP VI contract is limited to Category C — Mission-Based ITC/AV Service Solutions. H2 may quote only services within its awarded scope and available in the NASA SEWP database of record when the quote is issued.

Ordering Process

- 1. Prepare** — The ordering agency completes its internal purchase request, funding, requirements, and approvals.
- 2. Solicit and evaluate** — The contracting officer uses the SEWP RFQ tools, provides Fair Opportunity, evaluates responses, and documents the decision in the agency order file.
- 3. Issue and route** — The agency procurement office—not the NASA SEWP Program Management Office—issues the order. Orders and modifications route through NASA SEWP under the then-current procedures.

NASA SEWP Customer Assistance

Customer Help Desk: (301) 286-1478 | help@sewp.nasa.gov | www.sewp.nasa.gov



Installation, Warranty and Post-Delivery Support

The following policies apply to H2 orders. The H2 quote and resulting task order identify the specific services, deliverables, terms, responsibilities, and support included for that requirement.

Installation and Integration

Installation, configuration, integration, deployment, transition, or implementation services are provided only when they are within H2's awarded scope and expressly included in the quote and task order. The order defines the site, schedule, responsibilities, and acceptance requirements.

Basic Warranty

For software, equipment, licenses, or other commercial deliverables, any applicable manufacturer or licensor warranty will be identified in the quote and order. Service deliverables are governed by the order's quality, inspection, acceptance, and corrective-action requirements.

Extended Warranty

Extended warranty or maintenance coverage is offered only when available under H2's SEWP VI contract and expressly included in the quote and order. The order states the coverage period, limitations, support level, and price.

Technical Support

Technical support, service-desk coverage, systems administration, maintenance, and incident response are provided only when included in the task order. The order defines service hours, performance standards, responsibilities, and escalation procedures.

Software Support

Software maintenance, updates, subscriptions, licensing support, and related services are provided only when available on H2's contract and included in the quote and order. Applicable publisher or licensor terms will be identified.

Other Post-Delivery Matters

For questions about invoicing, acceptance, access, configuration, licensing, corrective action, or other post-delivery matters, contact H2's Post-Delivery / Problem Orders representative in the directory below.

Troubleshooting a Problematic Order

- 1. Contact H2** — Provide the SEWP VI contract number, RFQ or tracking number, order number, customer organization, description and date of the problem, relevant documentation, and requested resolution.
- 2. H2 coordinates resolution** — H2 will route the matter to the appropriate program, contracts, technical, or accounting personnel and communicate status to the customer.
- 3. Escalate when needed** — If the issue remains unresolved, contact H2's Program Manager or Deputy Program Manager. Customers may also contact the NASA SEWP Customer Help Desk listed on page 2.

H2 SEWP VI Contact Directory

Role	Name	Telephone	Email
Sales Representative	Victoria Brock	850-304-4531	victoria.brock@h2pc.com
SEWP VI Program Manager	Victoria Brock	850-304-4531	victoria.brock@h2pc.com
Deputy Program Manager	Hazel Wiggington	850-516-5546	hazel.wiggington@h2pc.com
Post-Delivery / Problem Orders	Victoria Brock	850-304-4531	victoria.brock@h2pc.com